### THE REAL ESTATE COUNCIL OF ALBERTA

Case Number: 010850

Name on Licence: Graeme Michael James Affleck

Licence Type & Class: Real Estate Associate

Brokerage Name on Licence: 4th Street Holdings Ltd o/a Re/Max Real Estate

(Central)

Process: Section 39 & 83 of the *Real Estate Act* 

Document: ADMINISTRATIVE PENALTY

Penalty: \$1,500.00

# **Payment**

This Penalty must be paid within 30 days of the date this Notice was issued.

If you fail to pay the Penalty the Registrar may commence collection under Part 6 of the Real Estate Act and may suspend your licence under section 38.1 of the Rules.

## If you pay the Penalty

- You will have satisfied the Administrative Penalty and no further proceedings under Part 6 will be taken against you.
- You cannot be charged under the *Real Estate Act* with an offence for the contravention(s) in this Administrative Penalty.

#### TO: Graeme Michael James Affleck

The Registrar of the Real Estate Council of Alberta (RECA) has determined there is sufficient evidence you have contravened **section 41(b)** of the *Real Estate Act* Rules and this is conduct deserving of sanction.

#### Rule at time of conduct:

Rule 41 – Industry members must:

(b) provide competent service

### Particulars of the contravention(s):

- 1. In or around October 2020, you failed to exercise reasonable care and skill, contrary to section 41(b) of the *Real Estate Act* Rules:
  - a) You were representing buyers interested in viewing a property.
  - b) This was during the COVID-19 pandemic. The seller was concerned about showing the property. The seller's agent made associates aware of this by posting the requirements for showings on ShowingTime. A table was also set up at the front door with printed off pages showing requirements to wear face masks, booties, and gloves.
  - c) October 10, 2020, you had permission to bring your buyers to view the property.
  - d) You and the buyers entered the property while not wearing masks. This was a failure to follow the seller's requirements when viewing the property. This was a failure to exercise reasonable care and skill when a property was under your care and control.

The Registrar considered the following aggravating and mitigating factors:

## Aggravating Factors

• RECA has received multiple complaints from sellers about buyer agents failing to follow permissions or guidelines around showings. We must deter this conduct.

#### Appeal

You have the right to appeal this Administrative Penalty to a Hearing Panel. See section 83.1 of the *Real Estate Act* for what you must do to appeal.

In an appeal you will be given a full opportunity consistent with procedural fairness and natural justice to present evidence before the Hearing Panel in relation to the contraventions alleged.

Your written notice of appeal must comply with section 83.1 and must be received by the Registrar within 30 days of you receiving this Administrative Penalty.

If you appeal, payment of the Penalty will not be required until an order to pay a penalty is issued by the Hearing Panel. If you have any questions regarding particulars or the appeal process, please contact:

Name: [C.S], Professional Conduct Review Officer

Email: [EMAIL]

Phone: 403.228.2954; Toll Free: 1.888.425.2754

Fax: 403.228.3065

Address: Real Estate Council of Alberta

Suite 202, 1506 11 Avenue SW Calgary, Alberta, T3C 0M9

Issued at Calgary, Alberta, on April 30, 2021.

"Signature"

Charles Stevenson, Registrar Real Estate Council of Alberta

cc [I.C], Real Estate Broker Re/Max Real Estate (Central)