

## Voluntary Broker Resolution Process Agreement

In signing this document all parties to the Voluntary Broker Resolution Process (VBRP) agree that this is a confidential process intended to facilitate the resolution of a dispute.

Any statements made or documents generated for or in the VBRP with a view to resolving the dispute:

- Are privileged and are made or created without prejudice;
- Must be treated by the participants in the process as confidential and may only be used for the purpose of the VBRP; and
- May not be referred to, presented as evidence or relied on, and are not admissible in any subsequent legal application or proceeding in any other legal action, or in proceedings of a judicial or quasi-judicial nature.

The parties agree that the individual or individuals facilitating the VBRP are not competent to give evidence nor compellable to give evidence in any application or proceeding relating to the process in any related legal action or in any proceeding of a judicial or quasi-judicial nature.

### Agreement by Client/Customer

I, \_\_\_\_\_, agree to participate in the Voluntary Broker Resolution Process. I understand my participation is voluntary and if a resolution is not achieved all of our legal options are maintained.

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Print name*

**Agreement by Licensee**

I, \_\_\_\_\_, agree to participate in the Voluntary Broker Resolution Process. I understand my participation is voluntary and if a resolution is not achieved all of our legal options are maintained.

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Print name*

**Agreement by Broker**

I, \_\_\_\_\_, agree to facilitate the Voluntary Broker Resolution Process. I understand my participation is voluntary and if a resolution is not achieved all of our legal options are maintained.

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Print name*