

Print name

## Voluntary Broker Resolution Process Agreement

In signing this document all parties to the Voluntary Broker Resolution Process (VBRP) agree that this is a confidential process intended to facilitate the resolution of a dispute.

Any statements made or documents generated for or in the VBRP with a view to resolving the dispute:

- Are privileged and are made or created without prejudice;
- Must be treated by the participants in the process as confidential and may only be used for the purpose of the VRBP; and
- May not be referred to, presented as evidence or relied on, and are not admissible in any subsequent legal application or proceeding in any other legal action, or in proceedings of a judicial or quasi-judicial nature.

The parties agree that the individual or individuals facilitating the VRBP are not competent to give evidence nor compellable to give evidence in any application or proceeding relating to the process in any related legal action or in any proceeding of a judicial or quasi-judicial nature.

Agreement by Complainants	
We,	
We commit to withdraw our complaint if	a resolution agreeable to us is reached.
 Signature	Signature

Print name

Agreement by	Professional
[Real Estate/Mortgage]	
I,, a [name of industry professional]	agree to participate in the Voluntary
Broker Resolution process. I understand my resolution is not achieved the matter will be investigation.	• • •
 Signature	
Print name	
Agreement by Broker	
I,, agree to facilitate process. I understand my participation is voluntary a matter will be returned to the Executive Direction.	and if a resolution is not achieved the
I further undertake to ensure completion of	this process by
date of Executive Directors correspondence to broker]	[30 business days commencing and to provide the Executive Director
with confirmation in writing from all participle been reached.	pants that a resolution has been or not
 Signature	
Print name	